Introduction to Federal Government Contracting

BECANNEW Hampshire Department of BUSINESS AND ECONOMIC AFFAIRS New Hampshire Procurement Technical Assistance Center www.nheconomy.com/sell-to-the-government

Please reach out to NH PTAC/APEX Accelerator at govcontracting@livefree.nh.gov or visit our website at www.nheconomy.com/ptac

All of our services are free and confidential

Introduction and Participant Guide

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 Muting
Chat function
Slides will be posted at <u>www.NHEconomy.com/ptac</u> under <u>Training Presentations</u> What is NH PTAC/APEX Accelerator?

An APEX Accelerator (formerly PTAC)

- ► 96 <u>APEX Accelerators Nationally</u>
- Authorized by Congress in 1985
 - To Level the Playing Field, in support of the Small Business Set-Aside Program
 - Purpose is to assist Small Businesses; we will assist large businesses as well.
- Funded by DOD

Assist with Federal, State, and Local contracting

NH PTAC/APEX
Accelerator: Our Services
Step-by-step counseling in federal contracting, as well as assistance with state and local.

- Finding the opportunities
- Understanding the 'government speak'
- Bidding and invoicing
- Training workshops/webinars
- Small Business Matchmaking events
 - ▶ April 12, 2023!

(registration fee applies) <u>NH Economy : Welcome</u>

Referrals for business guidance on topics outside of our scope

Step by Step Support

- Step 1 Is there a market for you?
- Step 2 Do you have a good foundation for government contracting?
- Step 3 Does the market make <u>strategic sense</u> for your business?
- Step 4 The dreaded "Red Tape"
- Step 5 Finding opportunities
- Step 6 Preparing bids/proposals
- Step 7 Issues in contracting After the bid

Step 1 – Is there a market for you?

Required government transparency provides windows into procurements:

- What they buy
- How much?
- How often?
- ▶ Who from?
- Pricing
- We can access this through
 - www.SAM.gov
 - www.USASpending.gov
 - www.FPDS.gov

A Few Words About SAM.gov

- "System for Awards Management SAM"
- A FREE place to register for federal contracts
- You will find bid opportunities there
- You can research buying history there
- Plus much more.
- First step: set up a FREE login.gov account. This will enable you to log in to SAM.gov - <u>https://www.login.gov/</u>
- Later, if you decide to move forward, you will <u>register your</u> <u>entity</u> in SAM

Step 2 - Foundation 8

What you need <u>before</u> you pursue government contracts/subcontracts:

- Adequate financial resources
- Well-developed general business systems
- Drive, determination, & patience
- A competitive advantage
- Demand for products/services
- Competitive pricing and margins
- And usually:
 - Effective quality system,
 - Bonding, insurance
- And sometimes security clearances

Readiness: How is B2G Different from B2B?

Red Tape

- REGISTRATIONS & REGULATIONS
- Timing, Invoicing
- Fairness, Openness & Transparency
 - Finding Opportunities, and Awards
 - Multiple sources
 - Learning about your competition
- Social and Other Policy Goals
- Conservative, risk-averse buyer not agile

Readiness: Regulations Federal Acquisition Regulations (FAR)

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- https://www.acquisition.gov/browse/index/far
- ~ 2000 pages
- FAR Chapters contain most of the rules that pertain to procurement
- FAR clauses insert those rules into your contract
- You agree to many FAR clauses during SAM registration.
- Often many additional clauses added to each individual contract.

Fairness, Openness & Transparency

- Requirements to publish Opportunities and amendments
- Requirements to publish Awards
- Debriefing Rights
- Access to documents
- Access to contact people
- Opportunity to ask questions
- Opportunity to comment on (proposed) rule changes
- OSDBU Office of Small and Disadvantaged Business Utilization
- Congressional assistance

Step 3 - Is it for you?

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Sure, the government buys what you sell, but: Can you compete? Market research: USASpending.gov & SAM.gov □ Can you make money? □ Is it consistent with your other business goals?

Step 4 – the Red Tape

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ALL FEDERAL REGISTRATIONS ARE FREE OF CHARGE Beware of illegitimate emails and phone calls!!

- TIN IRS FREE
- SAM System for Award Management FREE
- DSBS Dynamic Small Business Search FREE
 - Tip: prepare a descriptive narrative and list of keywords <u>before</u> you do your SAM registration. Then you can just cut-and-paste this into place in DSBS.

More Red Tape - Certifications

- Small Business Size Standards
 - Based on North American Industrial Classification System
 - Each NAICS code has a size standard
 - Published <u>here</u> and updated periodically
- Self-Certifications
 - Small business, SDB, WOSB, SDVOSB
- Formal Certifications
 - HUBZone, SDVOSB, VOSB, 8(a) SDB
- Security related
 - ► ITAR, EAR, JCP
 - CMMC Cybersecurity

Step 5 – Finding Opportunities

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Direct & Subcontracting Opportunities

- Market Research to
 - Identify targets
 - Assess competition

SAM Contract Opportunities and MyBidmatch for solicitations

On any given day, there are ~300,000 public sector bid opportunities in play. The challenge isn't to find them all, it's to disqualify the 99.999% (or more) you don't care about.

Using SBA's Dynamic Small Business Search (DSBS)

- Linked to your SAM registration
- Keywords and <u>Capabilities Narrative</u>
- Federal contracting officers' Market Research (Opportunities might find you!)
- Public information (Primes might find you!)
- Includes your socio-economic status and certifications, as applicable
- Small Businesses only

Links to Finding the Opportunities

- SAM.gov (Contract Opportunities)
- Dynamic Small Business Search
- ▶ <u>iSearch</u>
- Individual Agency Websites
 - Including social media websites
- State of NH Purchase & Property
- NH PTAC/APEX Accelerator Bidmatch Service!
- List of <u>NH Town Officials contacts</u> (proactive "pavement pounding")
- Newspapers

Step 6 - Preparing Bids/Proposals

There is an art to preparing successful bids

- Do your homework
- Put yourself in the reader's shoes
- ► FOLLOW INSTRUCTIONS!
- Ask questions if you have them
- To get it right, it's important to budget your time
 - Read carefully enough to make a go/no-go decision quickly
 - Follow the opportunity
 - Formulate and submit questions
 - Be ready to submit <u>well before</u> deadline

You've submitted a bid – now what? 19

Understanding the mysteries of government timing

"Discussions"

Award



Step 7 – You've Won! Now What?

- Re-read your contract
- Understand your rights & obligations
- Establish communication with your customer
- Understand the role of the Contracting Officer
- Understand the needs of the end user.
- Monitor schedule & costs carefully
- Set up in government invoicing system
- Communicate about questions and problems
- If you're new to government payment systems, ask us for help.

SB Subcategories

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► SDB, WOSB, EDWOSB, SDVOSB, HUBZone

- Ownership & Control legal & real
- Day to day management
- Owner criteria financial, qualifications, role(s)
- Size (including affiliates)
- Additionally:
 - Mentor-Protégé
 - Teaming & Joint Ventures

WOSB/EDWOSB

- SBA certified, or third party certified*
- Must be <u>small</u> in primary NAICS code
- Must be at least 51% <u>unconditionally</u> owned and <u>controlled</u> by women who are U.S. citizens
- Day-to-day operations management and long-term decision-making by women
- ED must also meet economic disadvantage criteria
- Set-asides/sole-source only in particular NAICS Codes
- Must be SBA Certified to receive set-asides

*Although Self-certification in SAM is an option, does not provide opportunity for business to compete for set-asides or sole source contracts.

Economically Disadvantaged 23

- Female owners must have personal net worth less than \$750,000 (excluding home equity, retirement accounts and the business value)
- \$350,000 or less each in adjusted gross income (3 year average)
- \$6,000,000 or less in personal assets, excluding qualified retirement accounts
- Title 13, Part 127, Subpart B of Code of Federal Regulations

Small Disadvantaged Business (SDB/8(a))

- Must be at least 51% <u>unconditionally</u> owned and <u>controlled</u> by U.S. citizens who are socially and economically disadvantaged per CFR 124.105
 - Social disadvantage: members of certain racial or ethnic groups (Black Americans, Hispanic Americans, Native Americans and Asian Pacific Americans) are presumed to be socially disadvantaged by SBA
 - Economic disadvantage: same as ED criteria discussed already
 - Must be small in primary NAICS and contract NAICS (at time of award)
- SBA 8(a) certification OR self-certify in SAM
 - CAUTION: Self-certification in SAM attests that you meet <u>all</u> SDB qualifications.

Service-Disabled Veteran Owned Small Business

- ► 3% overall goal
- Must be at least 51% <u>unconditionally</u> owned and <u>controlled</u> by one or more service-disabled veterans (valid, service-connected disability required)
- Veteran must manage day-to-day operations and make long-term decisions
- SBA manages the <u>VetCert</u> certification program. Selfcertification in SAM will no longer be accepted; SBA certification will become a requirement governmentwide.
- 3 % VOSB is a goal for the VA only, no government-wide goal

<u>HUBZone</u>

"<u>H</u>istorically <u>Underutilized</u> <u>Business</u> <u>Zone</u>" 26

3% overall goal

- Designed to help small firms in certain communities gain access to federal contract opportunities
- Typically areas of low median household incomes or high unemployment, or both
- HUBZone Map frozen until June 30, 2023; normally this is updated every 5 years
- SBA certification required
 - Annual recertification
 - Certification verified in DSBS

Remember - Step by Step 27

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NH PTAC/APEX Accelerator is here to help!



We offer FREE assistance with all these registrations, certifications and more:

- Strategy development and marketing techniques
- Identifying bid opportunities and understanding bid requirements and how to respond
- Learning/Knowing the competition
- Federal Acquisition Regulations (FAR) "the rules of the road."
- Payment processes

Some Other Sources of Help:

- SBA NH District Office <u>https://www.sba.gov/offices/district/nh/concord</u>
- Center for Women and Enterprise (CWE) <u>http://www.cweonline.org/Default.aspx</u>
- Veterans Business Outreach Center (VBOC) www.cweonline.org/vboc
- SBDC (Small Business Development Center) <u>https://www.nhsbdc.org/</u>
- SCORE <u>www.score.org</u>
- Manufacturing Extension Partnership (MEP) www.nhmep.org

How do I get started with NH PTAC/APEX Accelerator?

- Go to the website and answer our "Become a Client" questionnaire (<u>www.nheconomy.com/ptac</u>)
- Email us: <u>govcontracting@livefree.nh.gov</u>
- Meet with us in Concord (live or via Zoom)
- Request a site visit we'll come to you.
- Outside NH? Find your APEX Accelerator <u>here</u>.

