Introduction to Federal Government Contracting

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B L A BUSINESS AND ECONOMIC AFFAIRS

New Hampshire Department of

New Hampshire Procurement Technical Assistance Center www.nheconomy.com/sell-to-the-government

Introduction and Participant Guide

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 Chat function
 Slides will be posted at <u>www.NHEconomy.com/ptac</u> under <u>Training Presentations</u>

What is NH PTAC?

- Procurement Technical Assistance Center
- 96 PTAC Centers Nationally
- Authorized by Congress in 1985
 - To Level the Playing Field, in support of the Small Business Set-Aside Program
 - Purpose is to assist Small Businesses; we will assist large businesses as well.
- Funded by DOD
- Assist with Federal, State, and Local contracting

NH PTAC: Our Services

 Step-by-step counseling in federal contracting, as well as assistance with state and local.

- Finding the opportunities
- Understanding the 'government speak'
- Bidding and invoicing

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- Training workshops/webinars
- Small Business Matchmaking events

(registration fee applies)

 Referrals for business guidance on topics outside of our scope

Step by Step Support

- Step 1 Is there a market for you?
- Step 2 Do you have a good foundation for government contracting?
- Step 3 Does the market make strategic sense for your business?
- Step 4 The dreaded "Red Tape"
- Step 5 Finding opportunities
- Step 6 Preparing bids/proposals
- Step 7 Issues in contracting After the bid

Step 1 – Is there a market for you?

- Required government transparency provides windows into procurements:
 - What they buy
 - How much?
 - How often?
 - Who from?
 - Pricing

- We can access this through
 - www.SAM.gov
 - www.USASpending.gov
 - www.FPDS.gov

7 A Few Words About SAM.gov

- "System for Awards Management SAM"
- A FREE place to register for federal contracts
- You will find bid opportunities there
- You can research buying history there
- Plus much more.
- First step: set up a FREE login.gov account. This will enable you to log in to SAM.gov -<u>https://www.login.gov/</u>
- Later, if you decide to move forward, you will register your entity in SAM

Step 2 - Foundation

What you need <u>before</u> you pursue government contracts/subcontracts:

- Adequate financial resources
- Well-developed general business systems
- Drive, determination, & patience
- A competitive advantage
- Demand for products/services
- Competitive pricing and margins
- And usually:
 - Effective quality system,
 - Bonding, insurance
- And sometimes security clearances

Readiness: How is B2G Different from B2B?

Red Tape

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- REGISTRATIONS & REGULATIONS
- Timing, Invoicing
- Føirness, Openness & Transparency
 - Finding Opportunities, and Awards
 - Multiple sources
 - Learning about your competition
- Social and Other Policy Goals
- Conservative, risk-averse buyer not agile

Big companies have specialized staff for these things, small companies don't.

- Readiness: Regulations Federal Acquisition Regulations (FAR)
- <u>https://www.acquisition.gov/browse/index/far</u> ~ 2000 pages
 - FAR Chapters contain most of the rules that pertain to procurement
- FAR clauses insert those rules into your contract
 - You agree to many FAR clauses during SAM registration.
- Often many additional clauses added to each individual contract.

Step 3 - Is it for you?

- Sure, the government buys what you sell, but:
 - Can you compete?
 - Market research:
 - USASpending.gov &
 - SAM.gov

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Can you make money?
 Is it consistent with your other business goals?

Step 4 – the Red Tape

ALL FEDERAL REGISTRATIONS ARE FREE OF CHARGE Beware of illegitimate emails and phone calls!!

- TIN IRS FREE
- DUNS Dun & Bradstreet FREE
- SAM System for Award Management FREE
- DSBS Dynamic Small Business Search FREE
 - Tip: prepare a descriptive narrative and list of keywords <u>before</u> you do your SAM registration. Then you can just cut-and-paste this into place in DSBS.

More Red Tape - Certifications

- Small Business Size Standards
 - Based on North American Industrial Classification System
 - Each NAICS code has a size standard
 - Published <u>here</u> and updated periodically
- Self-Certifications
 - Small business, SDB, WOSB, SDVOSB
 - Formal Certifications
 - HUBZone, SDVOSB, VOSB, 8(a) SDB
- Security related
 - ITAR, EAR, JCP
 - CMMC Cybersecurity
- Current topic vaccine mandate

Step 5 – Finding Opportunities

- Direct & Subcontracting Opportunities
 - Market Research to

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- Identify targets
- Assess competition
- SAM Contract Opportunities and MyBidmatch for solicitations

On any given day, there are ~300,000 public sector bid opportunities in play. The challenge isn't to find them all, it's to **disqualify** the 99.999% (or more) you don't care about.

Links to Finding the Opportunities

- <u>SAM.gov</u> (FedBizOpps/FBO, beta.sam)
 DIBBS
- <u>iSearch</u>

- Individual Agency Websites
 - Including social media websites
 - State of NH Purchase & Property
- NH PTAC Bidmatch Service!
- List of <u>NH Town Officials contacts</u> (proactive "pavement pounding")
- Newspapers

Step 6 - Preparing Bids & Proposals

- There is an art to preparing successful bids
 - Do your homework

- Put yourself in the reader's shoes
- FOLLOW INSTRUCTIONS!
- To get it right, it's important to budget your time
 - Read carefully enough to make a go/no-go decision quickly
 - Follow the opportunity
 - Formulate and submit questions
 - Be ready to submit well before deadline

You've submitted a bid – now what?

 Understanding the mysteries of government timing

"Discussions"

Award

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Protests

Step 7 – You've Won! Now What?

- Re-read your contract
- Understand your rights & obligations
- Establish communication with your customer
- Understand the role of the Contracting Officer
- Understand the needs of the end user.
- Monitor schedule & costs carefully
- Set up in government invoicing system
- Communicate about questions and problems
- If you're new to government payment systems, ask us for help.

Fairness, Openness & Transparency

- Requirements to publish Opportunities and amendments
- Requirements to publish Awards
- Debriefing Rights
- Access to documents
- Access to contact people
- Opportunity to ask questions
- Opportunity to comment on (proposed) rule changes
- OSDBU & Ombudsman
- Congressional assistance

Using SBA's Dynamic Small Business Search (DSBS)

- Linked to your SAM registration
- Keywords and <u>Capabilities Narrative</u>
- Federal contracting officers' Market Research (Opportunities might find you!)
- Public information (Primes might find you!)
- Includes your socio-economic status and certifications, as applicable
- Small Businesses only

Socio-economic Status

- Must be <u>small</u> in primary NAICS code
- Small Business Goal is 23% of Federal Contracting Dollars (subject to change)
 - Women-Owned (5%)
 - Economically Disadvantaged Women Owned
 - Service-Disabled Veteran Owned (3%)
 - Veteran Owned (VA Only)

8(a) and SDB (small-disadvantaged) (5%)

- members of certain racial or ethnic groups (Black Americans, Hispanic Americans, Native Americans and Asian Pacific Americans) are presumed to be socially disadvantaged by SBA
- HUBZone (Historically Underutilized Business Zone (3%)

General Eligibility

Ownership, Legal and Real

- by U.S. Citizens
- At least 51% <u>unconditionally</u> owned and <u>controlled</u> by eligible individual(s)

 Day-to-day operations management and long-term decision-making by eligible individual(s)

- "Qualified" to run business
 - Management experience

Economically Disadvantaged

- Personal net worth less than \$750,000 (excluding home equity, retirement accounts and the business value)
- \$350,000 or less each in adjusted gross income (3-year average)

- \$6,000,000 or less in personal assets, excluding qualified retirement accounts
- Title 13, Part 127, Subpart B of Code of Federal Regulations

HUBZone "<u>H</u>istorically <u>Underutilized Business</u> <u>Zone</u>"

- Designed to help small firms in certain communities gain access to federal contract opportunities
 - Typically areas of low median household incomes or high unemployment, or both
- HUBZone Map frozen until June 30, 2023
 - normally updated every 5 years
- Principal Office in HUBZone

- 35% employees reside in HUBZone
- Ownership not limited to individuals

Remember - Step by Step

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NH PTAC is here to help!

We offer FREE assistance with all of these registrations, certifications and more:

- Strategy development and marketing techniques
- Identifying bid opportunities and understanding bid requirements and how to respond
- Learning/Knowing the competition
- Federal Acquisition Regulations (FAR) "the rules of the road."
- Payment processes

Some Other Sources of Help:

SBA NH District Office <u>https://www.sba.gov/offices/district/nh/concord</u>

- Center for Women and Enterprise (CWE) http://www.cweonline.org/Default.aspx
- Veterans Business Outreach Center (VBOC) www.cweonline.org/vboc
 - SBDC (Small Business Development Center) <u>https://www.nhsbdc.org/</u>
- SCORE <u>www.score.org</u>

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Manufacturing Extension Partnership (MEP) www.nhmep.org

How do I get started with NH PTAC?

- Go to the website and answer our "Become a Client" questionnaire (www.nheconomy.com/ptac)
- Email us: govcontracting@livefree.nh.gov
- Meet with us in Concord (live or via Zoom)
- Request a site visit we'll come to you.
- Outside NH? Find your PTAC <u>here</u>.

